

Tridion® Docs

Data Sheet



Empower employees and customers with the right knowledge

Tridion makes in-depth business critical information easy to find, manage, and disseminate, by means of component content management. It provides both the flexibility and scalability for working with distributed teams, as well as collaborating internally and externally, based on a strong information architecture.



Tridion Docs is the component of Tridion that provides granular content management capabilities, based on out-of-the-box support for the DITA standard.

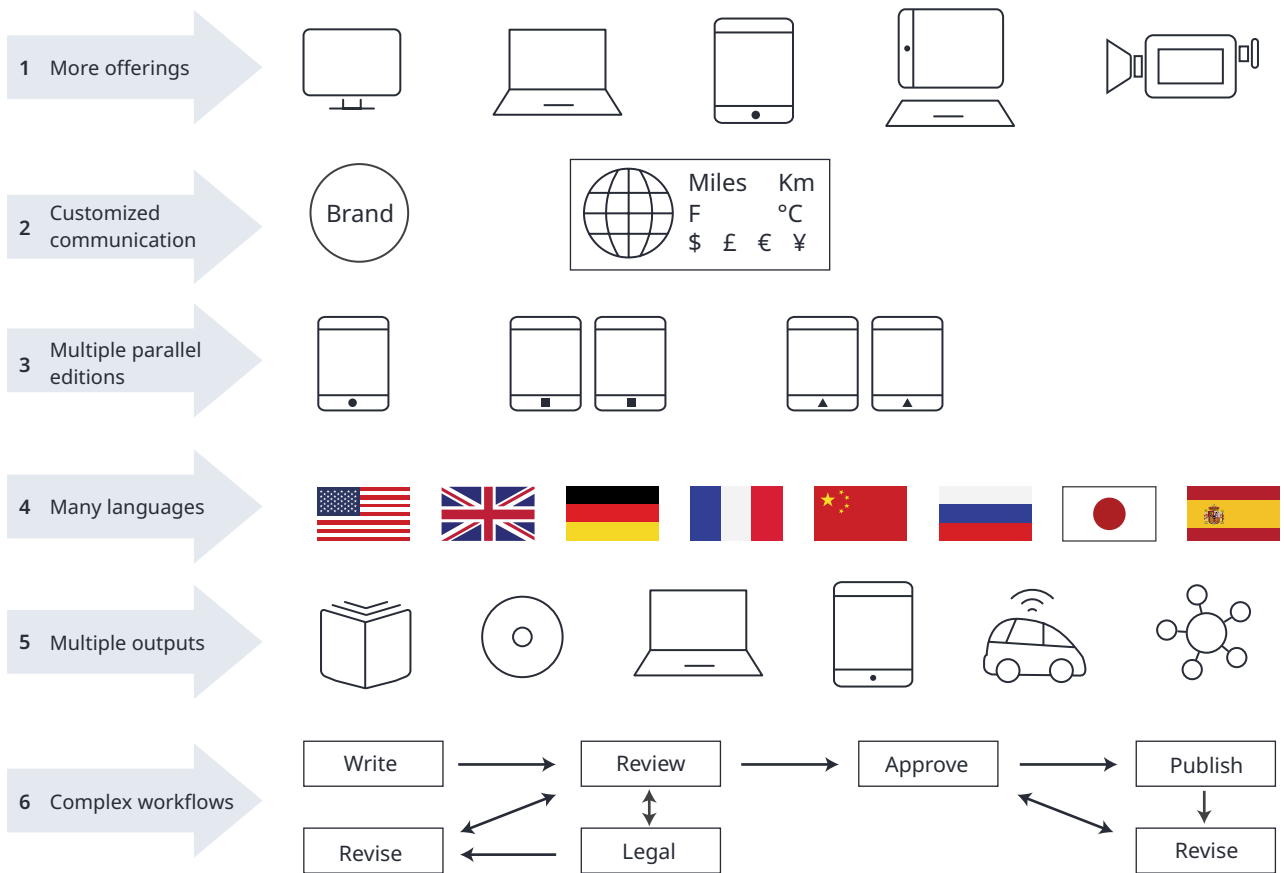
Its use cases span technical product information, service and support information, policies, procedures and any other type of structured, highly controlled content.

It allows you to easily reuse, share, filter and deliver multilingual content to any channel. It drives improved productivity and information findability, helps you avoid content inconsistencies, and can reduce content development costs by up to 50%.

Tridion offers granular component content management (CCMS) capabilities via its Tridion Docs component.

This enables knowledge workers to collaborate on the creation and delivery of contextual, precise content on a global scale.

- Easy structured authoring and review
- Integrated feedback through interactive commenting
- Powerful granular version and content variation support
- Multilingual content management
- Simultaneous and automated omnichannel delivery
- Out-of-the-box DITA support



Companies dealing with in-depth information struggle with an ever growing complexity, due to the number of product and service variations, regional differences, the need to personalize information, and delivery across many touchpoints from a single, reliable source.

Tridion Docs handles these challenges by using a centralized componentized content management approach – instead of applying the old document-centric way of working.

Strong operational controls

Modular content

Tridion Docs stores and manages content components using our structured content foundation. Components are easy to reuse, share, filter, and deliver as multilingual information to any channel. It provides out-of-the-box support for the DITA standard, which ensures consistent information and helps reduce content development costs.

The sophistication comes through the fine-grained level at which individual component versions are reused and combined to create new Baselines. This allows the management of multiple Baselines – essential in supporting agile development and product variations in multiple languages. It means you can see a full version history of published information, make updates to it, and republish, without affecting other publication versions.

Advanced versioning through Baselining

Tridion Docs’ foundational technology, Baselining, provides a way to easily compose publications of any size out of a large set of content components.

Baselining provides maximum content reuse, quality, and consistency across publications. This prevents content from becoming stale or out-of-sync across your printed or digital deliverables.

With Tridion Docs, you can design the structure of your Baseline to match your organization's specific objectives, governance and business model. You can:

- Centralize control and workflows to maximize content reuse
- Apply the COPE principle – Create Once, Publish Everywhere
- Publish new information rapidly and in any language, on any channel
- Manage localized and translated content
- Compare versions to view changes

Unified collaboration with structured authoring and review

With Collective Spaces, Tridion Docs gives you all the power and flexibility of componentized content authoring through simple, well-orchestrated collaboration. Collective Spaces – comprised of Draft Space and Review Space – allows you to carry out all content authoring and reviewing tasks from a standard web browser. The clean, intuitive interface helps you focus on your work and collaborate easily across distributed teams.

Automated publishing

Tridion Docs allows you to apply the COPE principle (Create Once, Publish Everywhere) through a powerful and fully customizable publishing chain.

- Publication Manager lets you publish content across channels simultaneously. Lead information developers can oversee the relationships between all of the components that go into any final deliverable in its advanced dashboard and create output publications as needed.
- Using Tridion Docs' single-source publishing, you can now deliver your content to any output format and in any language. It supports headless, dynamic, personalized and responsive web delivery, API-based access to content, XML or JSON output, RSS streams, XML output, static HTML, Help files and eLearning – all the way through to automatically formatted and designed accessible PDF or print output.

Content variations with Condition Manager

- In addition to the standard conditions set out in the DITA standard, Condition Manager enables information developers to develop more powerful combinations to publish precise content for the intended user or context in a very user-friendly visual environment.
- Content variations enable you to create a single piece of information, and then dynamically render different variations of that information based on variables. This drastically reduces the number of content components you have to create when only small variations in the text are needed.

Translation integration

- Providing content in your reader's preferred language is the most important step in personalizing their experience – in fact it is fundamental to it.
- Tridion Docs is designed to deal well with language variations and has integrated translation management and multilingual content management capabilities. You can assemble translation jobs within the system, specify your desired target languages, and send the job off for translation.
- Tracking progress, reviewing translations and approving the end results all happen from within Tridion Docs. And ultimately, the translated content all flows back into the system, exactly in the right locations.
- Finally you can say goodbye to cumbersome 'copy + paste' actions and endless email exchanges when getting your content translated.

Future-proof technology

Headless omnichannel publishing with Intelligent Content

You can activate any digital touchpoint with content from Tridion Docs through another of our Tridion components, Tridion Delivery. In addition to traditional file and PDF based publishing, it supports headless delivery using state-of-the-art GraphQL-based content access, so you can syndicate and deliver information to any digital channel. It also allows you to use modern front-end delivery techniques such as React, Angular and Vue.js and build Single Page Applications (SPA).

Delivery happens as 'Intelligent Content' – content that is componentized, structured, tagged and formatless – which allows you to activate IoT devices, conversational user interfaces and other AI services as well.

Accelerated portal implementation

Our Tridion Docs Dynamic Documentation Accelerator is an optional documentation portal. It is a fully documented, MVC-based web application of an online documentation portal for structured content managed in Tridion Docs. The platform uses responsive and adaptive design techniques to ensure the best possible experience on any device. It can be used for on-premises or cloud-based hybrid deployments.

Enterprise stack interoperability

It is often challenging to create custom integrations between your content management system and other enterprise applications – such as for taxonomy management. The Tridion Integration Framework simplifies this by enabling you to quickly connect with any system in your digital ecosystem in a standardized, secure way.

In addition, Tridion Docs includes an Authoring Bridge component that delivers tight integrations with JustSystems XMetaL and Syncro Soft oXygen for XML content editing. The optional connectors with Acrolinx or Congree provide content quality assistance within these editing applications.

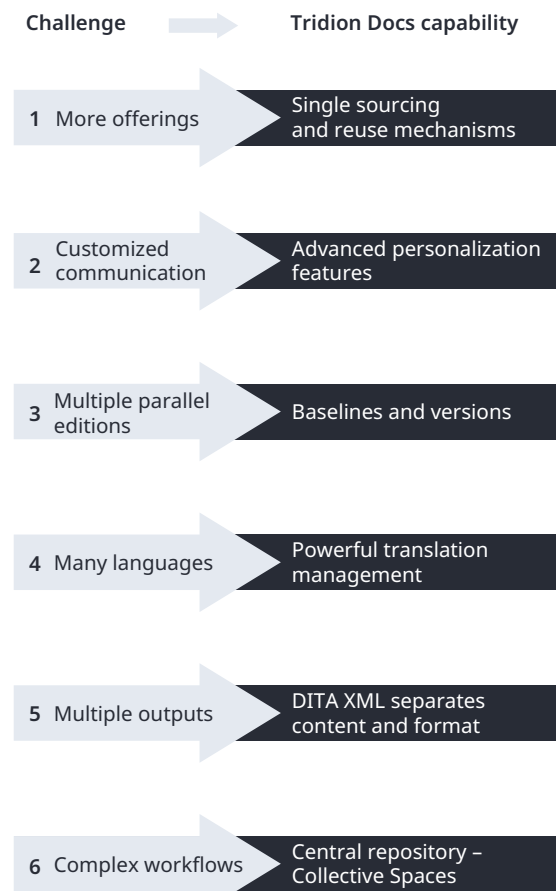
Modular architecture

Tridion Docs' modular architecture separates collaborative authoring and reviewing from content management and delivery. This allows a highly secure and modular setup so you can scale the environment as per your business needs. This brings true scalability and efficiency to your business and IT operations.

Flexible Deployment

You can deploy Tridion Docs on premises, in a hybrid setup, or in the RWS cloud as a managed service to support your existing infrastructure, security and compliance requirements, and to align with your cloud strategy. The Tridion Docs online delivery architecture fully supports Docker containerization for easy deployment, elastic scaling and simple upgrades.

Solve your documentation and collaboration challenges



Tridion components

Tridion is made up of a number of system components that work perfectly together, and that can be licensed and deployed separately across on-premises, hybrid and cloud system environments to meet your specific needs.

Tridion Sites

Provides web content management – connecting people, processes and information across teams, brands and markets to deliver impactful online experiences globally.

Tridion Delivery

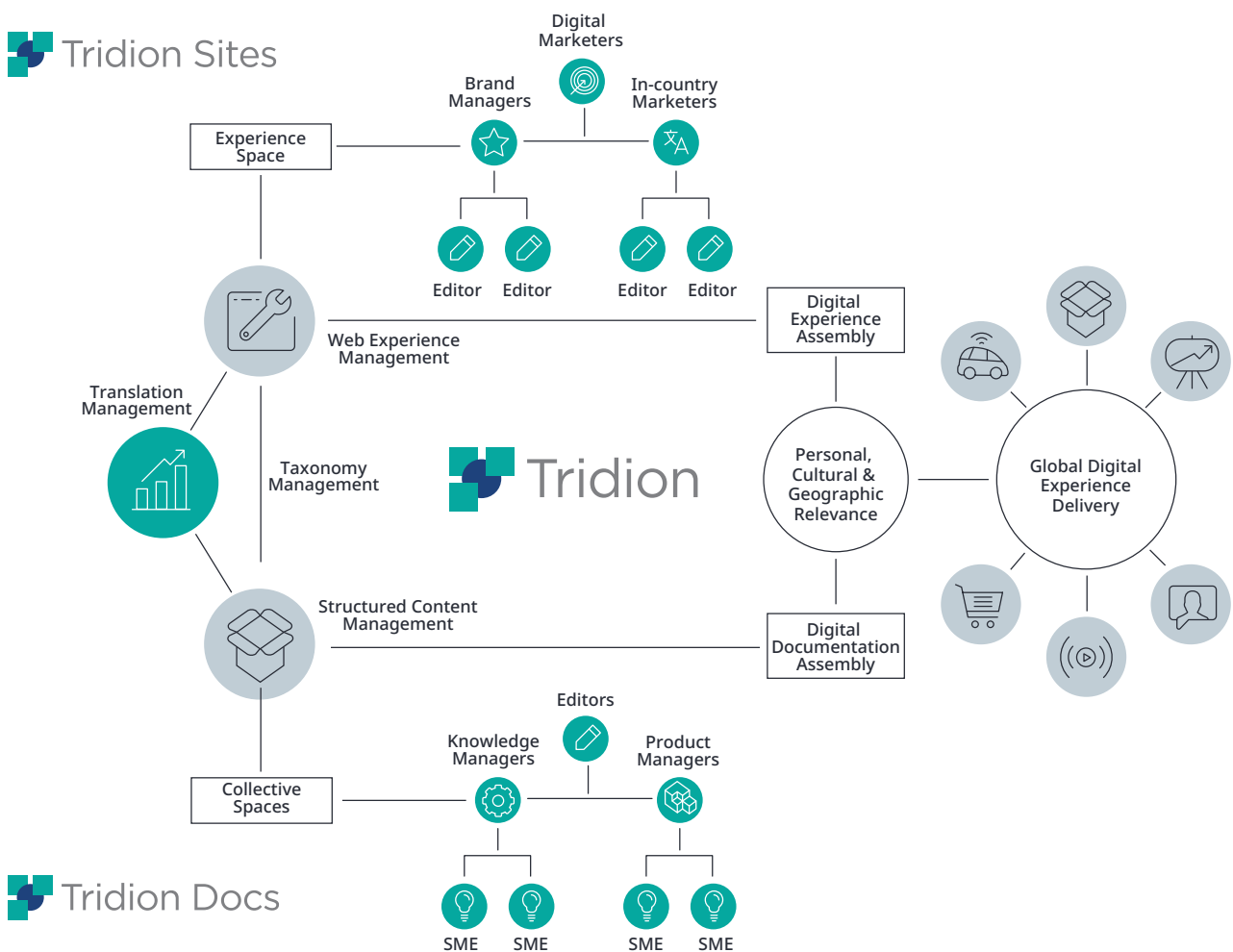
Activates your content on any online or offline channel and device – regardless of content type or storage location – using headless publishing capabilities and API-based content provisioning across the globe.


Tridion Docs

Provides management of intelligent content by subject matter experts (SMEs) and technical authors to address a wide range of knowledge and in-depth information situations.

Tridion Accelerators

Simplifies deployment of our technology and rapidly unlocks enterprise information stored in other business critical systems through a range of content and data connectors.





Find out more:
rws.com/tridion

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

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