# Fluid Topics

Dynamic Content Delivery

Fluid Topics reinvents the user experience in accessing product documentation and support knowledge. With Fluid Topics, go from static pdf or html content to **lively, interactive and contextual information**. Your users can search, read, comment, send feedback to the writers, create and share personalized documents, and much more.

Fluid Topics removes all barriers to **efficient knowledge sharing** and elevates the value of your documentation.

Your technical information is a precious asset for winning over and building the loyalty of your customers. By increasing its accessibility and promoting the variety of ways in which it can be used, you reduce your support costs, you increase the satisfaction and commitment of your ecosystem.
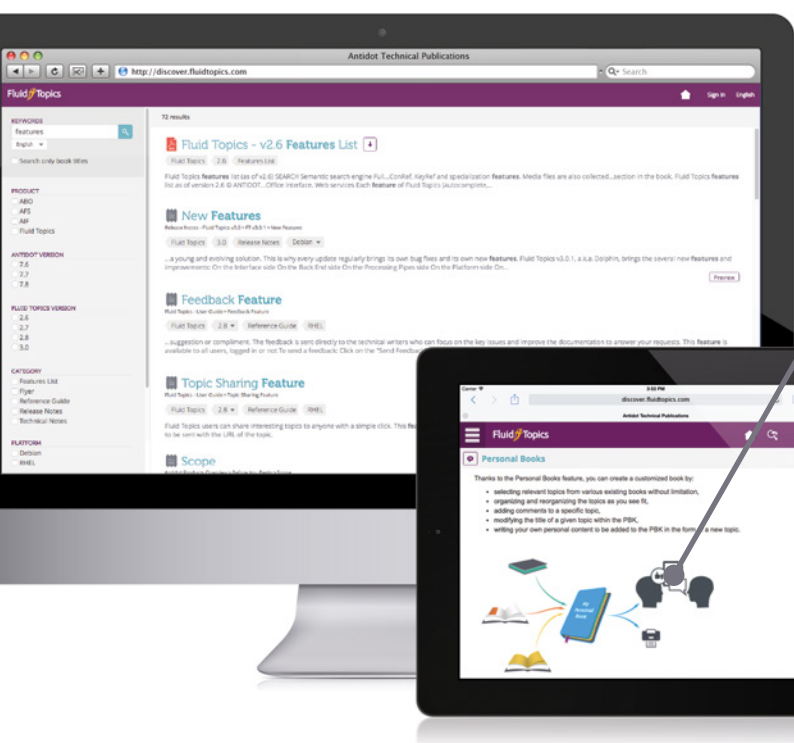
An ultra fast and relevant semantic search engine.

All the functions your users expect: smart autocomplete, spellchecking, filters for dynamically refining searches, suggestions, application of your synonyms and business dictionaries, and more.

An attractive interface that is 100% web-based and fully responsive.

Reading is fluid and dynamic. No more downloading of the document required: access to sections in the documentation is immediate and context-based.
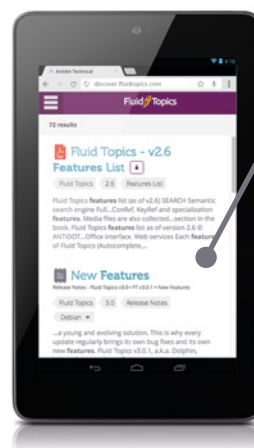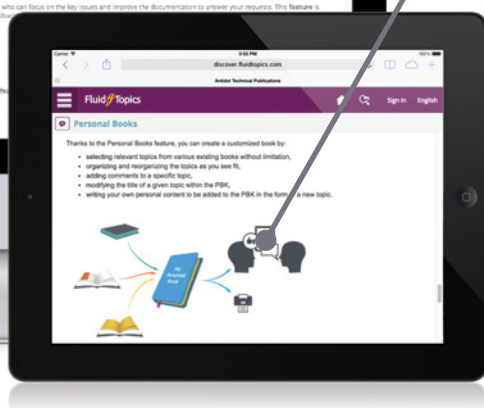
Users improve documents they consult and capitalize their experience with tools for annotating and commenting.
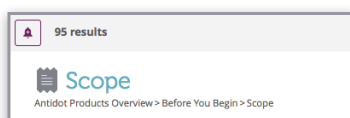
Users create alerts and are automatically warned when the document is updated, when a topic is changed or added.

In a few clicks, your customers create personalized documents from existing content. They take ownership of your documentation to suit their operational needs: resolve problems, conduct internal training, etc.

Fluid Topics is delivered by

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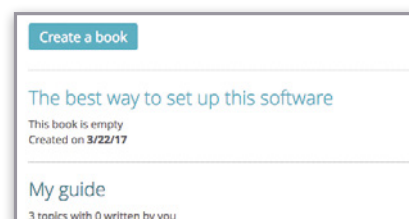
Fluid Topics is a **complete solution**

Flexible, open, secure and immediately operational
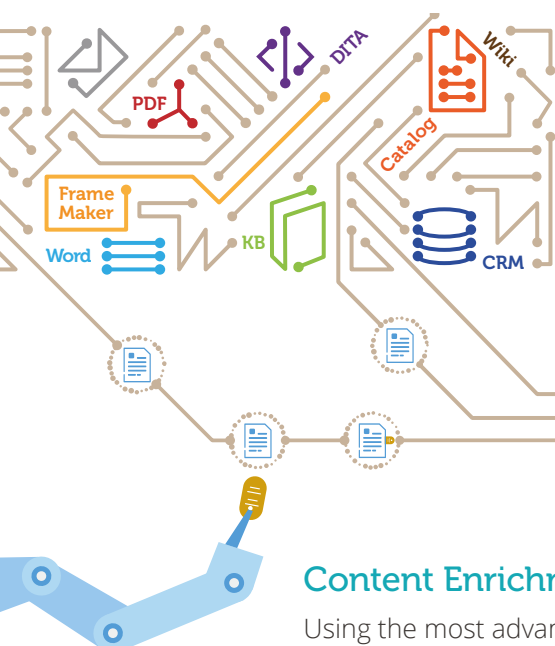
Content Integration

Fluid Topics melds content of any type from any data source into a unified knowledge hub.

Rich and intuitive experience on all media

Turnkey Portal
Customer Portal

Helpdesk Tool
Web API Integration

Content Enrichment

Using the most advanced machine learning technologies, your content is enriched, linked and transformed into actionable information.

Content Dissemination

Fluid Topics boosts your customer support portal and feeds your existing applications with contextual and rich content.

Know your customers

Thanks to rich analytics, better understand their needs and improve your content efficiently
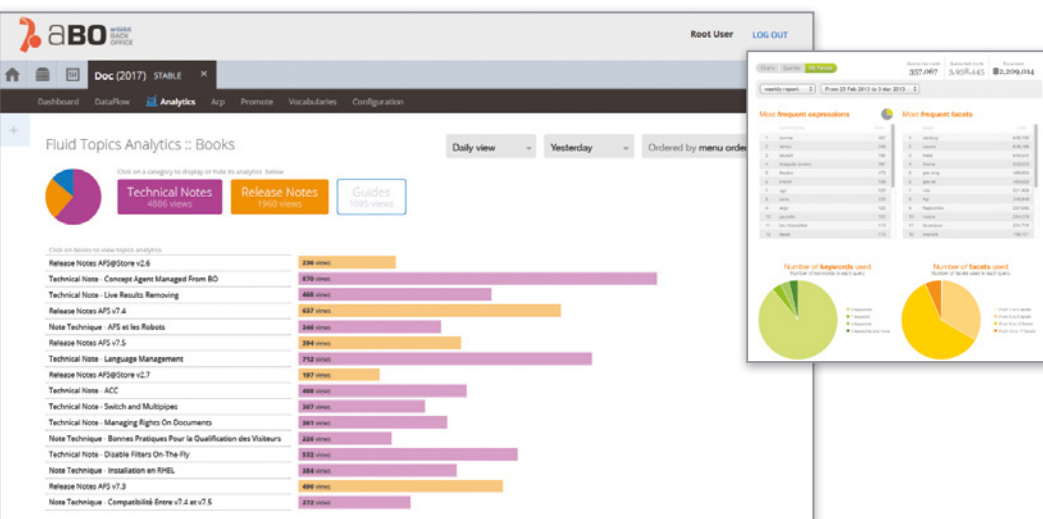
A complete Back Office for managing the solution and analyzing usage.
Writers focus their efforts on the most read sections of the documentation, or the topics on which your users have provided feedback.
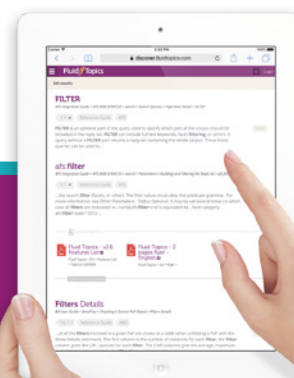
Fluid **Topics**

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Test and discover Fluid Topics:
discover.fluidtopics.com