

DITAweb

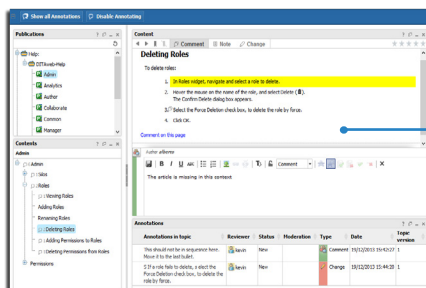
Your intelligent content, delivered smarter

It's not hard to get DITA content onto the web these days. But it often ends up feeling like a printed user manual. DITAweb takes your content the extra mile for a truly personalized, seamless customer experience that leverages your DITA content to the maximum.

Personalized documents

Nothing is more frustrating than logging in, searching for info, finding it, then coming back to refer to it and having to repeat the whole process. DITAweb solves all that. It even remembers users across devices.

Its search and metadata capabilities mean users can leverage the intelligence of your source content to find the information they need and be guided to related content in any format that is stored in the system. Coupled with the ability to annotate and create customized collections of topics, users can create their personal, dynamically updated library.



Collaborative

Collecting reviewer and customer feedback is a sore point for many teams. Comments come in different formats at different times, and it's hard to relate them to the original content. DITAweb is designed from the ground up as a collaborative platform. Users can easily add comments and ratings right next to the content they apply to.

Taking full advantage of CCMS integration, authors can view this feedback in their authoring environment and take immediate action. Rich, easily accessible analytics reports show which resources users access the most.

DITAweb offers:

A scalable powerful platform with API enabling a variety of content delivery solutions.

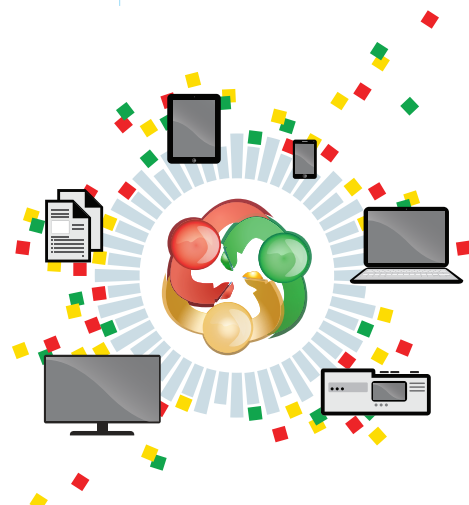
Connection to your WebCMS or CRM system to streamline content delivery and enhance Customer Experience.

A single environment to centralize DITA-based content curation, publishing, and delivery.

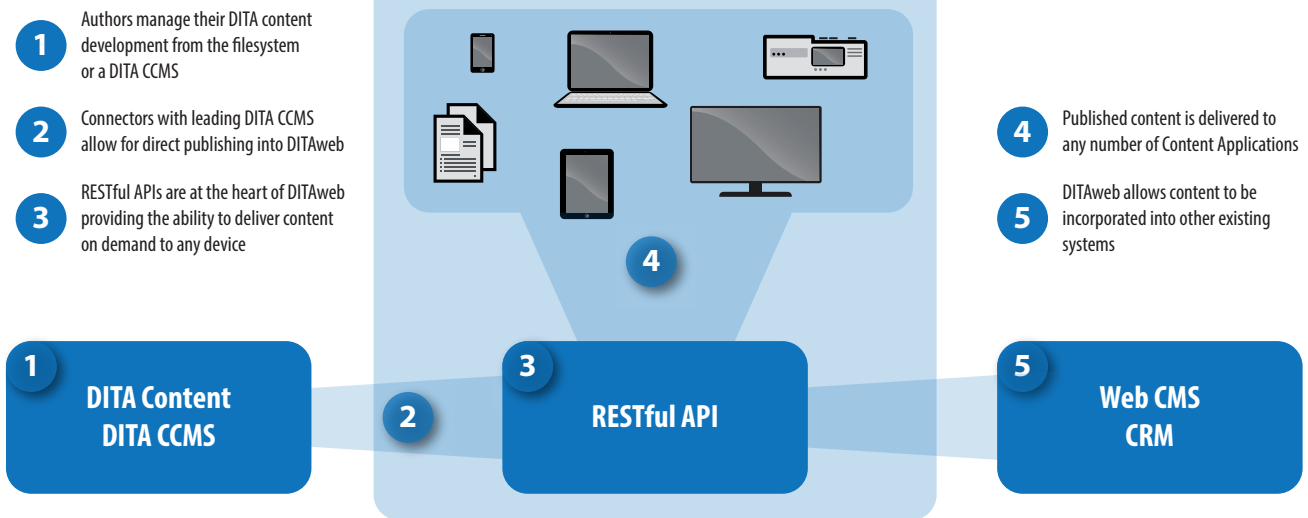
Available as SaaS, hosted service, or on-premise with a variety of licensing options.



Annotate content in real-time and share with your fellow authors and editors, users, and stakeholders.



DITAweb



Permission-based workflow

DITAweb stores content directly from your content management system or by manual upload. DITA maps created from any compliant authoring tool can also be uploaded and accessed by selected users.

Users are assigned to groups which in turn have roles. For example, a “reviewer” may have permission to add annotations, whilst a “consumer” may be limited to reading content. Groups can also be assigned to content further restricting what users are allowed to see. This flexibility enables advanced security and workflow options unique to DITAweb.

Annotations

Annotations are stored and linked to content. These annotations can then be viewed back into the authoring tool if enabled for their CCMS. Real-time messaging provides users with updates to content changes and annotations, facilitating dynamic collaboration.

Advanced search

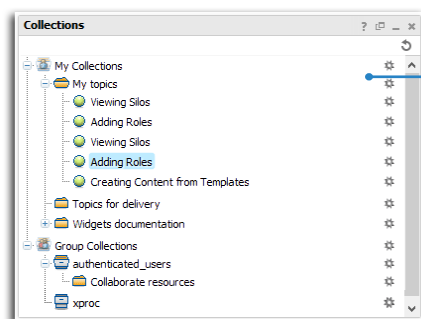
DITAweb uses the metadata and semantic markup within your source content to provide flexible search and personalization capabilities. Support for subject schemes also provides new opportunities for delivering content to end users.

Publish anytime anywhere

Since all content is stored as DITA XML, users are able to download an instance of a publication or topic, or indeed a personalized collection of topics as PDF, eBook, or other format for easy reading on their smartphone or tablet.

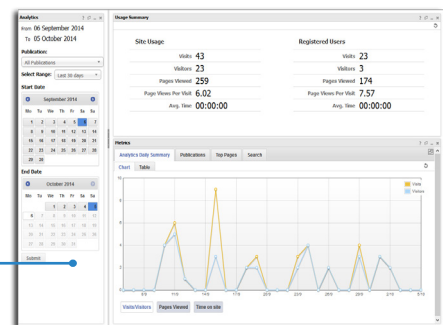
Infinite delivery options

The widget architecture and RESTful API allow DITAweb services to be embedded and branded in virtually any web environment, allowing you to seamlessly deliver content into any platform. DITAweb’s user interface is also fully customizable according to your requirements.



Create personalized collections to curate content and allow users to share their own collections with their workgroups easily.

Analytics allow you to track which content is most popular and where the user trends are.



Deliver content on a modern responsive Web platform with infinite scrolling and a stylish interface, fully customizable according to your branding and image.

REST APIs allow for content to be delivered to any device, creating native app experiences

