

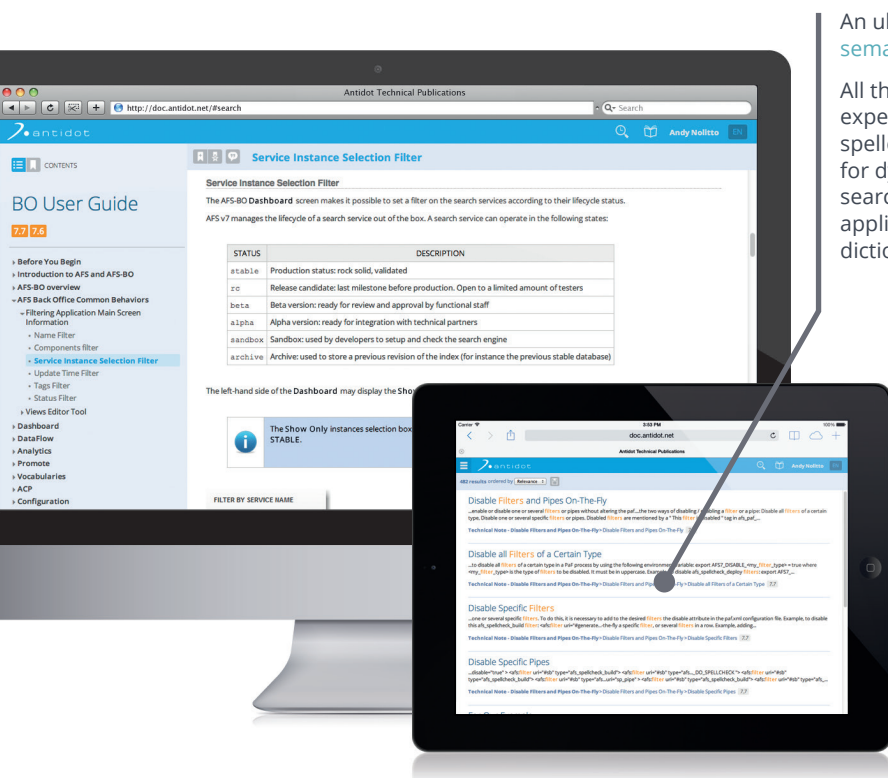


Dynamic Content Publishing & Augmented Customer Support

Fluid Topics reinvents the user experience in accessing product and support knowledge. With Fluid Topics, go from static content in the form of PDF files or HTML pages to a lively, simple and interactive online publication system. Your users can browse, search, read, comment, send feedback to the writers, create and share personalized documents, and much more.

Fluid Topics liquidates all barriers to **efficient knowledge sharing** and elevates the value of your documentation.

Your technical information is a precious asset for winning over and building the loyalty of your customers. By increasing its accessibility and promoting the variety of ways in which it can be used, you reduce your support costs, you increase the satisfaction and commitment of your ecosystem.



An ultra fast and relevant **semantic search engine**.

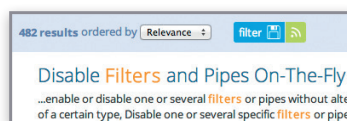
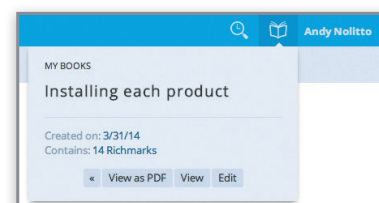
All the functions your users expect: smart autocomplete, spellchecking, filters for dynamically refining searches, suggestions, application of your business dictionaries, and more.

An **attractive interface** that is 100% web-based and fully **responsive**.

Reading is fluid and dynamic. No more downloading of the document required: access to sections in the documentation is immediate and context-based.



Users improve documents they consult and capitalize their experience with tools for **annotating and commenting**.



Users **create alerts** and are automatically warned when the document is updated, when a topic is changed or added.

In a few clicks, your customers create **personalized documents** from existing content. They take ownership of your documentation to suit their operational needs: resolve problems, conduct internal training, etc.

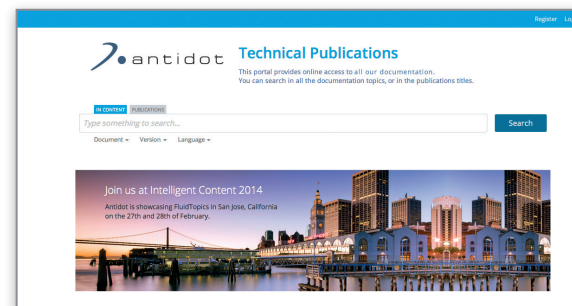


Stay in touch with your customers

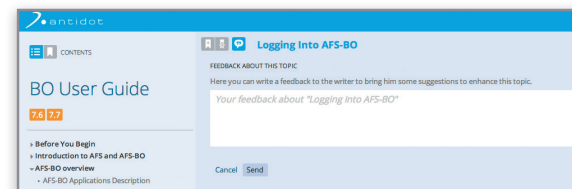
Thanks to rich analytics, better understand their needs and deliver targeted messages.



A complete Back Office for managing the solution and analyzing usage. Writers focus their efforts on the most read sections of the documentation, or the topics on which your users have provided feedback.



When they access the portal, your customers read your key information, including product release, news, etc. The search engine displays context-sensitive messages in a targeted manner, in the style of sponsored links.



Feedback function: Users share their comments and suggestions with the writers. Customers become involved in your documentation.

Fluid Topics is a complete solution

Flexible, open and immediately operational.

Rich and intuitive experience on all media



Three ways to benefit from its richness

Turnkey portal Widgets Web services



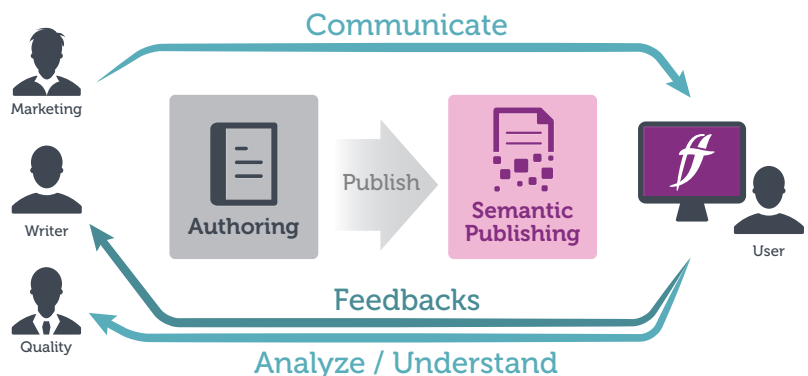
Meeting your organizational constraints

Secure SaaS On-premises license



Fluid Topics integrates seamlessly with your environment and infrastructure.

Fill the gap between your organization and your users. Benefit from continuous dynamic publishing.



Test and discover Fluid Topics: discover.fluidtopics.com